

Terms & Conditions

Assumption of Risk: I understand that participation in any / all activities of Reunion 2024 involves certain inherent risks and dangers, including, but not limited to, the risk of physical injury, illness, disability, property damage, and even death. I acknowledge that these risks and dangers cannot be eliminated entirely, even when all reasonable precautions are taken by the UWPIAA and New Day Impact.

Voluntary Participation: I voluntarily choose to participate in the activity/event and accept full responsibility for any and all risks associated with my participation.

Release of Liability: I hereby release, discharge, and hold harmless the UWPIAA and New Day Impact, its directors, officers, employees, volunteers, and agents from any and all claims, liabilities, demands, actions, or causes of action, whether in law or equity, arising out of or in connection with my participation in the activity/event, including but not limited to claims for personal injury, property damage, or wrongful death

Included in Cost: All accommodations, shared and double occupancy, most meals, RT Travel from Vienna to Kosovo/ Albania and land travel within Kosovo / Albania. The price does not include travel to / from Vienna.

Not Included in cost: Travel insurance, international and internal airfares, unless otherwise noted; costs associated with obtaining passports or entry visas; reciprocity and other border fees; airport departure taxes, unless otherwise noted; excess baggage charges; personal expenses such as laundry, communication charges, Internet access; and optional activities (which are subject to availability). Any need for a hotel in Vienna the night prior to departure is not included.

Special Requests: Specific requests such as adjacent or connecting rooms, types of beds, smoking rooms and special dietary needs should be advised at time of booking. Please note that while every effort will be made to secure a special request, it cannot be guaranteed.

Itineraries: Up With People International Alumni Association (UWPIAA) reserves the right to modify program itineraries, including arranged sightseeing, and substitute accommodations, including vessels and trains, at any time due to unforeseen circumstances or those beyond UWPAll's control. Every effort will be made to operate itineraries as planned, but alterations may occur after the final itinerary has been issued.

Air Transportation: Travel to / from Vienna, Austria is not included in the price. Travel from Vienna to Kosovo and back to Vienna is included in the price.

Insurance: I acknowledge that it is my responsibility to have adequate personal health, travel, and accident insurance coverage while participating in the activity/event, and I assume all costs associated with any injury or medical treatment I may require

Baggage: Participants will be permitted one piece of luggage, due to limitations of group travel storage. Details will be provided in your Pre-Travel Documentation. Baggage and personal effects are at the owner's risk throughout the travel program, and UWPIAA assumes no liability for lost or damaged baggage. Please check with your international carrier for other baggage restrictions and fees applicable to your international flights.

Prices and Arrangements: Quoted program prices are per person, double occupancy except where indicated. Although not expected, published prices may be modified due to unexpected significant external factors not forecasted. UWPIAA is under no obligation to give a breakdown in costs of any journey. The pricing outlined in the journey proposal reflects discounted packaged rates granted by our local partners based on the full scope of services quoted; any subsequent itemization request may result in a cost increase.

Active Elements & Conduct: Some active elements have been incorporated into select itineraries. To enjoy the trip as intended, a minimum level of fitness is required. UWPIAA will require notice if any participant has any physical or other condition or disability that could create a hazard to him or herself. UWPIAA reserves the right to decline acceptance of anyone whom it considers unsuitable due to fitness level.

Child Policy: This volunteer trip is not appropriate for children under the age of 15.

Passports and Visas: It is the guest's sole responsibility to obtain, and have available when necessary, the appropriate valid travel documents. All guests are advised to check with the appropriate government authority to determine the necessary documents. A valid passport is required for U.S. citizens travelling to all international destinations. Passports must be valid for six (6) months after the return of your journey and should also have sufficient blank pages for visas and immigration stamps. If you do not have proper documentation, you may be refused boarding or disembarked from a vessel, without UWPIAA being liable for refund, payment, compensation, or credit of any kind.

Reservation and Payment Schedule: Full payment, subject to the Cancellation Policy, will be collected at the time of booking.

Cancellation Charges: Cancellations must be received in writing and will become effective on the date of receipt, fax or email. Cancellations received by UWPIAA are subject to the following:

Number of Days Before Departure	Total Cancellation of Travel Program Cost
61 days or longer	USD 500 per person. Additional cancellation penalties may apply to planes, vessels and trains including private charters; exclusive private use of accommodations or venues; and groups of 10 or more.
60 to 14	50% of program price
14 days or less	100% of program price

Exceptions may apply for certain services; details will be advised at time of booking.

Changes to the Itinerary: clients will be responsible for any changes or cancellations made to the itinerary at their request or beyond their control, before or during travel, including expenses incurred due to a change, delay or cancellation of any flights. If a client cancels or leaves a journey and a roommate remains, an additional supplement may apply to the price for the remaining client.

Travel Advisories and Warnings: It is the responsibility of The Traveler to become informed about the most current travel advisories and warnings for the area. Refer to your government's travel website for the most current recommendations. In the event of an active government warning against travel to the specific destination location/s of the trip, should The Traveler still choose to travel, notwithstanding any travel advisory or warning, The Traveler assumes all risk of personal injury, death or property damage that may arise out of the events like those advised or warned against